

AUSTINS Solicitors secures Law Society's conveyancing quality mark

Austins in Chiswick, West London has secured membership to the Law Society's Conveyancing Quality Scheme - the mark of excellence for the home buying process.

Austins underwent rigorous assessment by the Law Society in order to secure CQS status, which marks the firm out as meeting high standards in the residential conveyancing process.

Law Society President Andrew Caplen said that the CQS accreditation is the hallmark of high standards and establishes a level of credibility for regulators, lenders, insurers and consumers.

"CQS is the quality mark of the home-buying sector and enables consumers and lenders, to identify practices that provide a quality residential conveyancing service. With so many different conveyancing service providers out there CQS helps home-buyers and sellers seek out those practices that can provide a safe and efficient level of service."

The Principal Sarah Austin says: "Austins is delighted to have secured CQS status. Buying and selling a home can be a stressful time. By looking for a CQS firm like Austins the public can instruct a firm that has proved its commitment to quality.

"The overall beneficiaries will be our clients. They will receive a reliable, efficient service as recognised by the CQS standard. It complements our Lexcel Practice Management Quality Mark and demonstrates, to our clients present and future, that we can differentiate ourselves based on these standards."

The scheme requires practices to undergo a strict assessment, compulsory training, self reporting, random audits and annual reviews in order to maintain CQS status. It is open only to members of the Law Society who meet the demanding standards set by the scheme and has the support of the Council of Mortgage Lenders, the Building Societies Association, Legal Ombudsman and the Association of British Insurers.

Ends

For more information on the Law Society's Conveyancing Quality Scheme visit www.lawsociety.org.uk/cqs

Or contact the CQS Unit on 020 7316 5550 or CQS@lawsociety.org.uk

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